

Frequently Asked Questions

Q: What size t-shirt squares are used for custom stitch'T quilts?

A: T-shirts are cut into 14"x14" squares OR 11.5"x11.5" squares (not both). Square size is usually dependent upon t-shirt logo size. We encourage you to specify which size you would prefer but we will make the final decision upon receipt of your shipment. The crib quilt is limited to 8"x8" squares due to their small size.

Q: Should I cut the shirts into squares before I send them?

A: NO! We at stitch'T prefer to handle the cutting work ourselves. If, however, you would like to only use one side of a t-shirt and keep the other side then cut the t-shirt down the sides (create a front and a back).

Q: Do I need to machine wash and dry the t-shirts before I send them?

A: Absolutely! Please do not send unwashed items. Washing and drying your t-shirts will reduce the risk of shrinking and bleeding.

Q: How do I pay for my custom stitch'T order?

A: We require a \$150 deposit with your shipment of t-shirts and your completed order form. The balance is due when your custom stitch'T product is delivered. Payment can be made by check or by using [Paypal](#) . If you would like to purchase one of our pre-made products, full price is due with the order form.

Q: Is it possible for stitch'T to attach patches or small pieces/swatches of fabric onto a quilt?

A: Yes. stitch'T can usually add patches or small pieces of fabric to a quilt. There is a \$5 charge for each patch or fabric attachment.

Q: I have all kinds of clothing I would like to include in my custom stitch'T product. What can I include?

A:

YES:

√T-Shirts

√Sweatshirts

√Collared/golf shirts

NO:

X Dresses

X Socks

X Under garments

Q: I want a specific color theme in my custom stitch'T product, is this possible?

A: Yes. Please specify your blank t-shirt square color request on your order form.

Q: I have a specific layout in mind. Can I design my own quilt and how do I instruct stitch'T?

A: Yes, you may design the layout of your quilt. Please refer to our layout page and indicate clearly how you would like your t-shirt squares arranged on the custom order form. **(see page 4 of this document)**. We suggest you create a grid to indicate where you would like each t-shirt to be placed.

Q: I only want one side of my t-shirt used for the quilt, how do I indicate which side to use?

A: We recommend that you mark with a permanent marker an "x" on the sleeve of the side of the shirt you would like included in the quilt. If you want to include both sides of one shirt, mark an "x" on both sides of the sleeve. You may also pin a note to the t-shirt. Please do not use Post-It notes as indicators.

Q: Am I able to use both sides of one t-shirt?

A: Definitely! Please mark the sides accordingly (see question above).

Q: If one side of the quilt is made from the t-shirts I send, what is the other side made of?

A: The topside of the quilt, created from your t-shirts, is topstitched down to grey sweatshirt material. Quilts are made from only two pieces (t-shirt top and sweatshirt backing). There is no batting or stuffing. Duvet covers can accommodate any type of properly sized insert.

Q: How should I care for my quilt?

A: We recommend that all stitch'T products be machine washed on a delicate cycle with like colors in cold water with no bleach. Tumble dry on low heat. If you want to iron your quilt, do it only on the gray sweatshirt side.

Q: What if I am unsatisfied with my quilt?

A: Every stitch'T product is custom made specifically for each customer. For this reason, stitch'T is unable to accept returns or exchanges of product due to a customer's desire to change the size, color or layout of the product that they ordered. Customers must recognize and allow for a certain degree of artistic licensing when they place their order. Our staff works very hard to create a final product that they think is visually appealing.

Mistakes are another story. Though quite rare, mistakes do happen. If an error has been made in your order, we will try our best to rectify the situation.

The Sticht'T ordering checklist

T-shirts
\$150 Deposit
Order Form
Design (if applicable)

Without these items we are unable to make the quilts so please don't forget.

For more information please contact us at info@sticht.com

